

WiFi Access at the Cherry Hill Public Library:

The Cherry Hill Public Library provides free WiFi to anyone wanting to access the Internet without the need of a library card. Most users can bring their laptop or mobile device, open up WiFi settings, and join the Cherry Hill Public Library network (SSID). The library cannot guarantee that all patron equipment will work with our network.

Access points are available throughout the building. WiFi will be broadcasted during library operating hours only. For mobile devices and Macbooks, please visit your device's WiFi settings, look for the Cherry Hill Public Library, and ask to join the network. You will then be brought to our splash page. The splash page describes the Library's Internet policy. Please read the policy. At the bottom of the page you will see a large green button, "Continue to the Internet".

If you are bringing a Windows laptop to the Cherry Hill Public Library, please note that our Network Access Controller (NAC), will require a scan your laptop with a Java applet, to confirm you have current and active antivirus installed on your machine. Before running the applet, please disable your pop-up blocker on your browser. (Browsers: IE is preferred; however, Firefox and Google Chrome will work). In order to run the scan, please choose the first option, Java Windows and follow the prompts. (Please, do not use the 64-bit version, even if you have a 64-bit machine). If your laptop meets the prerequisite for running antivirus, you will be able to join the network; otherwise, you will be steered towards downloading Microsoft Security Essentials in order to join our WiFi.

Please note, the Library is not responsible for knowing how to configure your personal equipment. The Library cannot be responsible for any changes you make to your computer or mobile device's settings.

Your information will not be protected while using wireless, unless you are connected to a webpage that employs encryption, such as stores or banks. Keep this in mind if you are accessing sensitive business or personal information. We recommend you use up-to-date antivirus software, a personal firewall and turn off file and print sharing. These steps are the responsibility of the user.

Wireless printing is now available at the Cherry Hill Public Library. Wireless printing is available on smartphones via the SmartAlec app or on desktops and laptops through the following link: <https://smartalec.smartalecprint.com/smartalec?ID=CherryHillNJ>. Wireless printing is available for both patrons and guests. Please ask the Reference staff for more information. Note: B&W copies are \$0.15 each and color copies are \$0.50 each.

Confidentiality Notice: This memorandum contains advisory, consultative and deliberative material and is intended only for the person(s) named as recipient(s). Any disclosure, copying, distribution or use of the contents of this information without prior authorization from the original author is prohibited.

Cherry Hill Public Library
<http://www.chplnj.org>
856-667-0300

Amended & Board Approved: October 2019